



ISOCRacing.com Policies

Orders going to Canada and other International destinations

"For all orders going to Canada and other international destinations (non-United States lower 48 states), your package may be subject to additional government imposed customs, duties, taxes, etc. that are not included in your shipping and handling fees. These additional fees are 100% imposed by your government and not ISOC Racing or the shipping agent.

Shipping Policy

Delivery times are calculated in business days. Business days are Monday - Friday, excluding holidays. When calculating delivery times, do not include the day of shipment.

- UPS does not guarantee Residential Next Day deliveries. No refunds are provided for next day charges to residential addresses.
- Shipping charges are applied to each box shipped to you.
- All orders placed prior to 3:00 p.m. CST will **usually** ship the same day, but can take up to 48 hours to ship. Any order placed after 12:00 p.m. CST on Friday will usually be shipped the following business day.
- Saturday Delivery available upon request for Additional Freight Charges.
- Overnight orders that ship on Friday will be delivered the following Monday, unless you specify Saturday delivery.
- UPS **does not ship to PO Boxes**, please use a physical street address.
- Orders that are refused will be charged the original shipping cost plus return shipping to us at ISOC Racing.

Return Policy

[Return Authorization Form](#) (required for all returns and exchanges)

All returns or exchanges must be completed within 30 days of original shipping date. All items must be NEW, UNUSED and in the ORIGINAL BOX AND PACKAGING.

All returns or exchanges must be accompanied by a completed ISOC Racing Return Authorization Form.

Exchanges

We completely understand that some items do not fit correctly the first time, therefore, ISOC Racing will exchange any products purchased from our website. Please contact us for return/exchange information. Customer must pay for shipping both directions.

Refunds

All refund returns are subject to a 15% restocking fee.

Disclaimer

Every effort has been made to provide our customers with the most accurate information as possible. However, this site is provided by ISOC Racing.com on an "AS IS" basis. Errors are subject to correction. Pricing and availability are subject to change without notice.



RETURN TO:
ISOCRacing.com
6551 Jansen Ave NE, Suite 300
Albertville, MN 55301

ISOCRacing.com Customer Return Authorization Form

Received by _____ Date _____

Customer Information

Name _____ RA# _____
 Address _____ Phone _____
 _____ Email _____
 City _____ State _____ Zip _____

Product Information

<u>Item</u>	<u>Qty</u>	<u>Reason for Return</u>	<u>Order #</u>	<u>Refund</u>	<u>Exchange</u>
_____	_____	_____	_____	[]	[]
_____	_____	_____	_____	[]	[]
_____	_____	_____	_____	[]	[]
_____	_____	_____	_____	[]	[]
_____	_____	_____	_____	[]	[]
_____	_____	_____	_____	[]	[]
_____	_____	_____	_____	[]	[]
_____	_____	_____	_____	[]	[]
_____	_____	_____	_____	[]	[]

All refund returns are subject to a 15% restocking fee.

Special orders, team orders or other special accommodations are not returnable nor exchangeable for any reason.

For office use only

Issued by _____ Restocking Fee _____ Credit amount _____
 Issued on _____ Received on _____ Credit issued by _____
 Received by _____ Credit issued on _____
 Replacement sent _____